

CAPABILITY STATEMENT





We're here to help

Not every incident can be anticipated but maintaining a level of preparedness can help mitigate the impacts from an incident or business disruption.

Bounce Readiness provides end-to-end Emergency Management, Critical Incident Management and Business Continuity services across Australia, assisting you to 'bounce back' to business as usual.



Our areas of expertise include:

Emergency Management

Critical Incident Management

Business Continuity

eLearning

Emergency Products and Equipment



Our unique approach

Our approach is designed to build capacity and capability in your organisation to enable your team to respond in the event of an incident or business disruption.



Readiness / Building Processes

Establishing the foundational components of a resilience program starts with development of customised policies, procedures and tools.



Resilience / Building Capacity, Capability and Confidence

Confidence and capability in using the customised resilience procedures can be built through training and exercising teams. Bounce can assist with designing, developing and delivering a range of face to face, virtual and eLearning solutions.



Response / Responding Effectively

The final piece in the resilience program is for the response team to utilise the procedures to respond to an incident or business disruption. Bounce can work with organisations to support them through their incident response, and assist them in capturing lessons learnt.

What we offer

Organisations are unique and situations are unpredictable.

We create tailored solutions that suit your needs, and we help you prepare for and manage the impacts from an incident or business disruption.

Emergency Management

Emergency Management could more aptly be described as the 'Life at Risk' phase – where a life-threatening incident is impacting your site.

These situations are high intensity and high risk. That is why your people MUST know how to get themselves to safety.

Bounce Readiness will seamlessly integrate emergency management plans with your existing infrastructure.

- Emergency management audits
- Emergency response procedures
- Emergency management training (warden, chief warden, call taker, EPC, first attack fire fighting)
- Evacuation diagrams
- Emergency drills (evacuation and lockdown)
- Emergency products

Critical Incident Management

Give stakeholders confidence in your ability to manage incidents and disruptions.

The program will establish: clear levels of response; trigger and escalation points to move between the response levels; team structures; and processes to allow your teams to assess the situation and take decisive action.

- Audits/reviews
- Critical incident management plans
- Operational response and recovery plans
- Post Incident Reviews
- Critical incident management team training
- Critical incident management exercising (live and desktop)

Business Continuity Management

Ensuring your business can continue operating following an incident or disruption.

Business continuity management is the process of identifying and mitigating potential disruptions and establishing a plan for continuing critical processes during a disruption.

- Business impact analysis
- Threat assessments
- Business continuity plans
- Business recovery plans
- Business continuity team training
- Critical business function testing
- Post Incident Reviews

eLearning

Build team capability, capacity and confidence with interactive and practical eLearning.

Bounce customises every eLearning program to your processes and environment, enabling users to learn at their pace at a time that suits them.

Training packages include:

- Warden
- Chief Warden
- First Attack Fire Fighting
- Staff awareness / induction
- Boarding staff
- Call taker
- Incident Management
- Business Continuity
- Ad hoc programs as requested

Products and Equipment

Ensure your team has what they need when they need it.

- Evacuation kits
- Critical Incident Management Team kits
- ECO helmets, caps and vests
- Diagram snap lock frames

Our Clients

Bounce specialises in working with high-risk industries where there are a high number of vulnerable persons needing support and coordination during an incident.

Education / Childcare, early learning, schools, vocational education, universities

Health Care / Aged care, hospitals, disability services

Public Spaces / Property, public precincts, sports stadiums, theatres, shopping centres, transport

Accommodation / Hotels, residential, boarding facilities

Other / Resources, manufacturing, warehouses, finance

What they're saying

Barker College has used Bounce Readiness for emergency management and critical incident management planning and preparedness since 2020. In that time we have developed and implemented new emergency response plans for our campuses, and implemented a training and testing program which includes face to face training, eLearning design, evacuation drills and lockdown drills. Bounce Readiness have also been extremely helpful in delivering quality evacuation diagrams to buildings across our sites. We have found Bounce Readiness to be professional, engaging, knowledgeable and committed to helping us build resilience in emergency and critical incident management. We have enjoyed their training and exercises, which is reflected in the high participation rate by our staff.

Barker College

Regis Aged Care engaged Bounce Readiness to help get our NDIS certification preparedness back on track. In a short time frame, Bounce assessed our existing arrangements, identified key improvements to achieve compliance, developed a project plan and then assisted the whole team with implementing the necessary changes and improvements. Bounce's attention to detail, responsiveness, consistent communications, positive engagement approach to upskill our staff and structured project management framework were key to achieving our successful recertification. **Regis Aged Care**

Visit our website for further feedback from our clients.



Bounce

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